

TYLER COUNTY WATER SUPPLY CORPORATION

PO Drawer 138 Spurger, Texas 77660

WATER SERVICE CONNECTION INFORMATION

LOCATION OF WATER METER: The water mains of the Tyler County Water Supply Corporation (TCWSC) have been installed in Easements and Right-of-Ways, which normally run parallel to the road or highway, and the Water Meter Tap (water service connection) will be made on a water main and the meter will be installed in the close proximity of this water main.

As regarding the desired location of the water meter, which will be near the water main and the edge of the Customer's property, the Customer will be provided a Blue Flag for marking his/her desired location of the water meter. The Tap Crew will place the water meter adjacent to the water main and as close as possible to the desired location. *(NOTE: It is the responsibility of the Customer to install his/her water service line from the meter to the Customer's plumbing system, and the Customer should also install a shut-off valve outside the meter box for isolation of this service line as may be necessary in the future).*

TIMING OF THE WATER SERVICE CONNECTION: After all the Connection Fees have been paid and the paperwork finalized, a Work Order will be generated by the TCWSC. At this time, in accordance with State Law, a request for Line Locates will be made to other Underground Utility Companies (Telephone, Electric, etc.) and these Companies have 48 hours to finalize these Line Locates (the TCWSC cannot start the excavation for the service connection until these Locates have been completed). Furthermore, if the service connection is to be located along a State Highway, or if a bore must be made under a State Highway, a Utility Installation Permit must be obtained from TxDOT (Texas Department of Transportation); these Permits often take more than thirty (30) days for TxDOT processing.

Under normal circumstances, the time required for completing a water service connection will be about 5 – 7 business days; however, if a TxDOT Permit is required, the completion time may be extended for more than 30 days since the service connection installation cannot be commenced until the Permit is received by the TCWSC.

CUSTOMER SERVICE INSPECTION: In accordance with TCEQ Regulations and the Policies of the Tyler County Water Supply Corporation, water service from a new service connection cannot be activated (the meter will be locked out) until a Customer Service Inspection (CSI) is performed. The CSI inspection is related to the prevention of Cross-Connections (e.g., the connection between a private well and the TCWSC water system) that may be hazardous to the health of TCWSC Customers.

"In conjunction with requesting a Water Service Connection from the Corporation, I have read and understand these items (Location of Water Meter, Timing of Water Service Connection, and Customer Service Inspection) and I will abide by the information and factors presented herein..."

REQUESTOR – Water Service Connection

Date